

Guest Appreciation Day - October

Contest Conditions

Saturday, October 31, 2026

Great Canadian Casino Vancouver



Qualified Entrant and Entry

- A qualified Entrant ("Entrant") is 19 years of age or older and has earned a ballot ("entry") by complying with the **"Contest Details for Guest Appreciation Day"** and **"How to Earn Entries into the Draws for Guest Appreciation Day"** sections below.
- The following persons are not eligible to participate in the contest and, thus, cannot be Entrants:
 - Employees of Great Canadian Casino Vancouver and its subsidiaries and affiliates, and the British Columbia Lottery Corporation ("BCLC"), as well as family and household members of same who reside at the same address;
 - Voluntary self-excluded (Gamebreak), Great Canadian Casino Vancouver site barred and BCLC provincial barred persons;
 - Residents of Quebec.
- Entrants and Entries must meet and adhere to all contest rules as outlined herein. Entrants and/or Entry who do not meet such rules will be disqualified and any potential prize will be forfeited.
- A qualified contestant ("Contestant") is any entrant who has been selected based on the **"Draw Procedure for the Guest Appreciation Day"** section embedded within.
- A qualified winner ("Winner") is a contestant who wins a prize by complying with the **"Prize Claiming Conditions for Guest Appreciation Day"** and **"General Conditions"** set out below.
- Great Canadian Casino Vancouver reserves the right in its sole discretion to determine whether any person is qualified to be an Entrant or disqualified to be an Entrant, and to disqualify any persons who, in the sole discretion of Great Canadian Casino Vancouver, act inappropriately at Great Canadian Casino Vancouver facilities or in connection with the contest, including but not limited to persons who interfere with, tamper with, or inappropriately affect the business of Great Canadian Casino Vancouver or the administration of the contest.
- Your information is collected and maintained through our **Personal Information and Privacy Policy**. See below for further details.

Contest Details for Guest Appreciation Day

- The Swipe and Win runs from **11:00AM PT to 4:00PM PT on Saturday, October 31, 2026**.
- The Mystery Envelopes will begin at **11:00AM PT on Saturday, October 31, 2026**.
- Complimentary food item will be given out starting at **12:00PM PT on Saturday, October 31, 2026**.
- Entry ballots for the draws may be earned starting at 11:00AM PT on Saturday, October 31, 2026.
- The participating sites will be Great Canadian Casino Vancouver.

Guest Appreciation Day – Swipe & Win

How to Earn Entries into the Swipe & Win draws for Guest Appreciation Day

There are **two (2) ways** to enter the **draws**: Swiping Encore Rewards Card at Promotional Table, or with a "Self-Addressed-Stamped Envelope" alternative.

1. **Swiping Encore Rewards Card at Promotional Table**
 - One (1) ballot for the hourly draws can be earned by an Entrant for Swiping Encore Rewards Card at Promotion Table.
 - Ballots can be earned from 11:00AM to 3:55PM PT on **Saturday, October 31, 2026**.
 - Encore Rewards Cards will be swiped for eligibility at the Promotion Table.
 - Guests can sign up for Encore Rewards for free at Guest Services.
2. **"Self-Addressed Stamped Envelope" Entry ("SASE Entry")**
 - No purchase necessary. Anyone may request one (1) Entry in writing by delivering a self-addressed, stamped envelope (which must be received during the Contest Period) to **"Guest Appreciation Day" c/o Great Canadian Casino Vancouver Guest Services, 2080 United Blvd, Coquitlam, BC V3K 6W3**.

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- The Entry must include their full name, date of birth, phone number, and Encore Rewards number.
- The entrants are responsible for ensuring that entries arrive on time; as set out below, Great Canadian Casino Vancouver is not responsible for any lost, misdirected, or incomplete entries.
- Entries by the SASE Entry are limited to one (1) Entry per Entrant for the Contest Period.

Prizing for the Swipe & Win Draws for Guest Appreciation Day

- At each draw time, two (2) Entrants will be chosen to share a designated Bonus Play prize pool.
 - If **two (2) winners** are present for the draw, the Bonus Play prize for that draw will be split evenly between the two (2) winners.
 - If **one (1) winner** is present for the draw, the winner will receive the full Bonus Play prize for the draw.

Draw Time (PT)	# of Winners	Prize Pool
12:00PM	2 Winners	\$1,000 Bonus Play
1:00PM	2 Winners	\$1,000 Bonus Play
2:00PM	2 Winners	\$2,000 Bonus Play
3:00PM	2 Winners	\$3,000 Bonus Play
4:00PM	2 Winners	\$4,000 Bonus Play
Total Prize Pool: \$11,000 Bonus Play		

Draw Procedure for the Guest Appreciation Day

Two (2) registered Great Canadian Casino Vancouver gaming employees will conduct draws:

- **The draw barrel will be sealed one (1) minute prior to the draw time.**
- Two (2) entrants will be selected at random through the ballots that were entered.
- Once players are selected, the Drawn Entrants' names will be announced via PA system multiple times and Contestant is required to identify themselves within two (2) minutes of the first announcement.
 - If two (2) winners are present for the draw, the Bonus Play prize for that draw will be split evenly between the two (2) winners.
 - If one (1) winner is present for the draw, the winner will receive the full Bonus Play prize for the draw.
 - If the same Entrant is drawn more than once, there will be a redraw. Two (2) unique names must be drawn during each draw.
 - Entrant(s) that are redrawn during a redraw will not be eligible to participate during the same draw time.
 - Example: If Player A was drawn at 2:00PM and does not show up after two (2) minutes, and Player A was drawn again during the redraw, they will not be eligible to claim the prize. Another player must be drawn for the 2:00PM draw time.
 - If no winners are present for the draw, redraws will occur until a winner is found. Within each redraw, two (2) unique names will be drawn and will be given (2) minutes to claim their prize.
- **Winners must present their Encore Rewards card and government-issued photo ID.**
- Security will perform security checks on the drawn contestant for eligibility verification.
- Upon verification of security check, the winner will fill out the Prize Redemption Form and will be awarded their prize.
- Bonus Play prizes will be loaded on the players' card within thirty (30) minutes of completion of the draws.
 - Prizing CMP Code: **CQC-GAD_BP**

Guest Appreciation Day – Mystery Envelope

How to obtain the Mystery Envelopes for Guest Appreciation Day

- Triple Diamond, Elite and Privé Encore Rewards members can swipe their Encore Rewards Card at the Promotion Table to claim their offer.
- Lucky Envelopes will be given out starting at 11:00AM PT on Saturday, October 31, 2026, until they are depleted.

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- There are only **two hundred and fifty (250)** envelopes available; once all envelopes are distributed, this offer will end.
- Encore Rewards Cards will be swiped for eligibility at the Promotion Table

Prizing for Guest Appreciation Day Mystery Envelopes

- Eligible Triple Diamond, Elite and Privé members that swipe their Encore Rewards Card at the promotion table, will pick one Lucky Envelope to reveal their prize.
- There are only **two hundred and fifty (250)** envelopes available; once all envelopes are distributed, this offer will end. The total value of the two hundred and fifty (250) envelopes is \$8,700, which will be awarded in Bonus Play and Food & Beverage Vouchers.

Prizes	Quantity of Prizing Available
Gordon Ramsay Burger – Complimentary Burger	10
Gordon Ramsay Burger – Complimentary Appetizer	15
Gordon Ramsay Burger - \$50 Gift Card	3
Gordon Ramsay Burger - \$100 Gift Card	1
\$15 Bonus Play	30
\$20 Bonus Play	90
\$25 Bonus Play	50
\$50 Bonus Play	20
\$75 Bonus Play	20
\$100 Bonus Play	7
\$250 Bonus Play	2
\$500 Bonus Play	1
\$500 Bonus Play + \$500 Bounce back	1

Draw Procedure for the Guest Appreciation Day Lucky Envelopes

Two (2) registered Great Canadian Casino Vancouver gaming employees will conduct draws:

- **Eligible Triple Diamond, Elite and Privé Encore Rewards members will swipe their Encore Rewards card at the promotional table for verification.**
- Upon verifying the players Eligibility, they will be presented with a mystery box to draw from.
- Eligible Encore Rewards Members can pull one (1) Lucky Envelope and open to reveal their prize.
 - Gordon Ramsay Gift Card or complimentary appetizer or burger can be redeemed directly at Gordon Ramsay Burger.
 - Bonus Play can be redeemed directly at Guest Services before 11:59PM PT on Monday, November 30, 2026.
 - Bonus Play Prizing CMP Code: **CQC-GAD_ENV**
 - \$500 Bounce Back CMP code: **CQC-GAD_BB**

Guest Appreciation Day – Complimentary Food Item

- Encore Rewards Members that swipe their Encore Rewards Card at the promotional table, starting at 12:00PM PT on Saturday, October 31, 2026, will be eligible to receive a complimentary food item while supplies last.
- Maximum one (1) redemption per person.

Ballot Tracking

- Ballots removed from Guest Services must be recorded on the “Ballot Inventory Tracking” spreadsheet.
- Team members must indicate the number of ballots removed, the date removed, the corresponding serial numbers, and the updated ending balance, along with their department, initials, and GPEB.

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Prize Claiming Conditions for Guest Appreciation Day

- To become a Winner, a Contestant must:
 - be nineteen (19) years old or older on the date on which the prize is granted.
 - Present valid government-issued photo ID establishing the identity of the holder in the sole discretion of Great Canadian Casino Vancouver, such as a driver's license, passport, or citizenship card.
 - Correctly answer without mechanical or external assistance a mathematical skill-testing question to be administered by the draw coordinator, and
 - Complete a BCLC Winner's Release form and/or the Great Canadian Casino Vancouver Winner's Release form before prize is released.
- **An entrant can win a maximum of one (1) time for the Swipe & Win Draws.**
- **Triple Diamond, Elite and Privé Encore Rewards members can receive a maximum of one (1) Lucky Envelope per draw day.**
- **An entrant can claim a maximum of one (1) complimentary food item on Saturday, October 31, 2026.**
- Earned ballot(s) must be deposited into the correct / assigned draw barrel prior to the start of the draw.
- Earned ballot(s) must be deposited at the same participating site as where it was received. The site's logo is shown on the back of the ballot.
- An eligible ballot will include Entrant's First Name, Last Name and Encore Rewards Number. If any of these three (3) fields are not included, the ballot will be deemed invalid and a redraw will occur.
- Entries that have alterations to the Encore Rewards Number (scratched out, tampered) will not be eligible.
- Entries that are drawn, that are not eligible (i.e., incomplete ballots or winners that have won the maximum number of times) will not be entered back into the draw barrel.
- Entries that are drawn will not be entered back into the draw barrel after each draw.
- Entrant(s) that are redrawn during a redraw will not be eligible to participate during the same draw time.
- Undrawn entries automatically roll over to all subsequent draws held within the same week.
- Prizes must be accepted as awarded, no substitutions, exchanges, refunds, or transfers.
- **Earned ballots will be emptied from the draw barrel at the end of the 4:00PM PT draw on Saturday, October 31, 2026.**
 - Ballots emptied must be stored in a secure bag and separated by promotional draw date.
 - A tag must be placed on the stored bag with the promotion name, draw date, and draw times.
 - Secure bags cannot be combined with other weeks' draws.
 - For example: Ballots that are entered into the week 1 draw, then emptied, cannot be combined in the secure bag for week 2's draw.
 - Once the draw barrel is cleared new entries can be deposited for the next draw period.
- The draw location and draw barrel will be nearby Guest Services.
- Entrant(s) must be present to win.

General Conditions

- All times are in local Pacific Time (PT).
- Gaming day is from 7:00AM PT to 6:59AM PT.
- Void in whole or part where prohibited by law.
- Odds of winning depend on number of eligible entries received.
- All draws and prize awards will be made with two (2) registered gaming employees of Great Canadian Casino Vancouver present.
- Eligible participants may not enter on behalf of non-BC residents or a third-party with an intent to share the prize or distribute prizes outside of BC.
- All non-winning, disqualified and/or winning Entries will become the property of Great Canadian Casino Vancouver. Great Canadian Casino Vancouver is not responsible for lost, misdirected, misplaced, illegible or damaged entries or entries submitted after the contest deadline. In making the prize available to a winning Entrant, Great Canadian Casino Vancouver makes no representations or warranties whatsoever either expressed or implied, oral, or written, in respect

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of the prize.

- Great Canadian Casino Vancouver, in its sole discretion, will be responsible for overseeing and conducting the Draws under surveillance coverage, and ensuring the Entrants and Contestants are qualified to participate in this contest. All decisions of Great Canadian Casino Vancouver will be final and binding.
- Only Great Canadian Casino Vancouver employees can access the deposited entry forms.
- Great Canadian Casino Vancouver may require Recipient to sign and return to Great Canadian Casino Vancouver, within a designated time period, a release of liability and consent to publicity form, and any other documentation as reasonably required, as a pre-condition to receipt of the prize.
- The Recipient shall be responsible for the payment of all taxes, gratuities, and resort fees, as applicable, that may be associated with the prize.
- Great Canadian Casino Vancouver shall not be liable to the winning Entrant nor to any other person for loss or damage to person or property resulting from or connected with acts or omissions of the Great Canadian Casino Vancouver and/or the prize supplier.
- Great Canadian Casino Vancouver reserves the right, in its sole discretion, to withdraw, terminate or modify all or any part of this contest, or the eligibility or Entry of any person, that Great Canadian Casino Vancouver considers, in its sole discretion, to negatively affect the administration, security, fairness, integrity or proper conduct of this contest. In the event the contest is terminated early or modified, a notice will be posted on Great Canadian Casino Vancouver's website.
- Great Canadian Casino Vancouver and each Entrant acknowledge and agree that Great Canadian Casino Vancouver, in its sole discretion, has the right to amend any condition of this promotion, or cancel this promotion, without prior notice and without liability to any person. All decisions of Great Canadian Casino Vancouver are binding.
- Great Canadian Casino Vancouver has the right to publish the name, location, and a recent photograph of the Winner without remuneration. By submitting an entry, you are deemed to have granted to Great Canadian Casino Vancouver a royalty-free, worldwide, transferable, sub-licensable, irrevocable and perpetual license to use, copy, distribute, transmit, display, edit, delete, modify, adapt, publish and translate, create derivative works of, publicize, or promote your name, likeness, location and photograph for advertising or publicity purposes in any and all media anywhere in the universe without further consideration including, without limitation, (a) promoting this contest and future contests conducted by Great Canadian Casino Vancouver, and (b) promoting any products or services manufactured, distributed, offered or supplied by Great Canadian Casino Vancouver or BCLC.
- All entrants release and discharge, and agree to indemnify, save and hold harmless BCLC and its directors, officers, employees, affiliates, agents, and representatives (the "Releasees") from and against any and all actions, claims or demands (including costs incurred by BCLC in defending such actions, claims or demands) which they may now or hereafter have against the Releasees, or any of them, arising directly or indirectly out of, or which are in any way connected to, this contest.

Personal Information and Privacy Policy

Your personal information is collected and used by Great Canadian Casino Vancouver in accordance with British Columbia's Freedom of Information and Protection of Privacy Act. It will be used for Great Canadian Casino Vancouver's research purposes and to administer this contest. Your information will not be sold, shared with third parties, or used for soliciting purposes. If you have any questions about this, please write to Great Canadian Casino Vancouver at Great Canadian Casino Vancouver Guest Services, 2080 United Blvd, Coquitlam, BC V3K 6W3.